

04-26-04

Attorney Docket No. 384818517US1

GAFF  
2122

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: John L. Coker, *et al.*

APPLICATION No.: 09/866,878

FILED: 05/30/2001

FOR: **SYSTEM AND METHOD FOR SMART SCRIPTING  
CALL CENTERS AND CONFIGURATION THEREOF**

EXAMINER: Hoang Vu-A  
Nguyen-Ba

ART UNIT: 2122

CONF. No: 4488

**Notice of Appeal and Petition for Extension  
of Time (If Appropriate)**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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APR 28 2004

Technology Center 2100

Sir:

Applicant hereby appeals from the decision of the Examiner dated October 22, 2003, rejecting claims 32-42.

04/27/2004 WASFAW1 00000008 09866878

The items checked below are appropriate:

01 FC:1401  
02 FC:1253

330.00 OP  
950.00 OP

☒ Fee for Notice of Appeal (37 C.F.R. §1.17(b))

☒ Other than Small Entity: \$330.00

☐ Small Entity: \$165.00

☒ Petition for Extension of Time. Applicant hereby petitions for a/an 3-Month Extension of Time, to extend the period for response to April 22, 2004.

Extension Fee (37 C.F.R. §1.17(a)(1)-(a)(5)):

☒ Other than Small Entity:

☐ \$110.00 ☐ \$420.00 ☒ \$950.00 ☐ \$1480.00 ☐ \$2010.00

☐ Small Entity:

☐ \$55.00 ☐ \$210.00 ☐ \$475.00 ☐ \$740.00 ☐ \$1005.00

☒ Conditional Petition for Extension of Time

Applicant petitions for an Extension of Time if necessary for timely filing of this Notice of Appeal.


☒ Fee Payment



- ☒ Check enclosed for \$1280.00.
- ☐ Please charge the above fee(s) to Deposit Account No. 50-0665. This paper is provided in triplicate.
- ☒ Please charge any underpayment for timely filing of this paper to Deposit Account No. 50-0665.

Date: April 22, 2004

Respectfully submitted,  
Perkins Coie LLP

  
\_\_\_\_\_  
Steven D. Lawrenz  
Registration No. 37,376

**Correspondence Address:**

Customer No. 25096  
Perkins Coie LLP  
P.O. Box 1247  
Seattle, Washington 98111-1247  
(206) 359-8000

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